



Lexmark Solutions for Healthcare

Lexmark Healthcare healthcare solutions close the content gaps in your current systems and deliver all relevant content in context. Providing you the visibility and control to improve clinical outcomes, increase financial performance and achieve operational excellence.

Lexmark Healthcare solutions help you:

- ▶ Improve patient outcomes with complete patient information
- ▶ Enhance content accessibility enabling timely decision-making, better collaboration and sharing of patient information
- ▶ Improve the physician experience by delivering all information through a common interface
- ▶ Consolidate business and clinical content in one repository enabling a single access, retention and storage strategy
- ▶ Reduce complexity by working with a single vendor for all your content needs

Any content from any source available across your healthcare organization

Lexmark Healthcare provides one platform for all content across the enterprise and beyond. From clinical images to photos to videos, Lexmark healthcare content management allows your organization to capture, manage and access all content within the context of the applications you use most.

Additionally, our solutions extend beyond the hospital's walls, ensuring consistent patient information throughout the continuum of care, linking imaging and diagnostic centers, physician offices, rehabilitation clinics, ambulatory surgery centers, home-health and hospice providers, long-term care facilities and other organizations.

Key technology

Lexmark's solutions are built on industry-leading technology:

Healthcare Content Management: Combines enterprise content management (ECM), vendor neutral archive (VNA) and image connectivity technologies to create a powerful, integrated framework to manage, store and access all forms of content-clinical images, digital photos, video and documents-and make them available through a single viewer within the EMR.

Intelligent Capture: Accurately sort paper and electronic documents based on their content, lift critical information based on its context, validate it, and seamlessly pass it to core applications.

Business Process Management: Unique ability to analyze, design and improve business processes to drive greater efficiency throughout the enterprise.

Enterprise Search: Ability to search any type of document, file, email, content repository, network shares, websites, databases, social media and all other places to discover information.

Content in context

Flexible and scalable, our solutions integrate seamlessly with any health information, PACS, EMR or business application, delivering all information within the context of your most used applications.



Benefits across the healthcare enterprise

Thousands of healthcare organizations worldwide gain immediate benefits from our solutions in departments across the organization.

Clinical Content and VNA

- ▶ **VNA:** Create data liquidity by unlocking clinical content held captive in departmental systems. Eliminate migration headaches and enable an enterprise framework for capturing, managing and storing content.
- ▶ **Clinical Content Access:** Improve patient outcomes by delivering all relevant content in the context of the EMR to create a more complete patient record.
- ▶ **Digital Photo Capture:** Increase patient safety and enhance the physician experience by streamlining the loading and linking of digital photos to the EMR at the point of care.
- ▶ **Open Image Exchange:** Securely exchange images and related information without delays. Upload content and use cloud-based tools to facilitate frictionless sharing between healthcare organizations.

Patient Access

- ▶ **Patient Scheduling:** Improve patient satisfaction by speeding the scheduling process and ensuring complete documentation.
- ▶ **Patient Admissions and Registration:** Create a faster and error-free patient check-in by eliminating paper forms and the rescanning of information for returning patients.

HIM

- ▶ **Legal Medical Record:** Improve availability of patient information while boosting the productivity of your coders and other HIM staff by eliminating paper medical records.
- ▶ **Chart Deficiency Tracking:** Easily identify, assign and monitor chart deficiencies, allowing physicians to complete deficiency tasks from anywhere.
- ▶ **Release of Information:** Enhance productivity and speed fulfillment of ROI requests by eliminating manual steps. Enhance tracking of requests with powerful reporting features.

Revenue Cycle Management

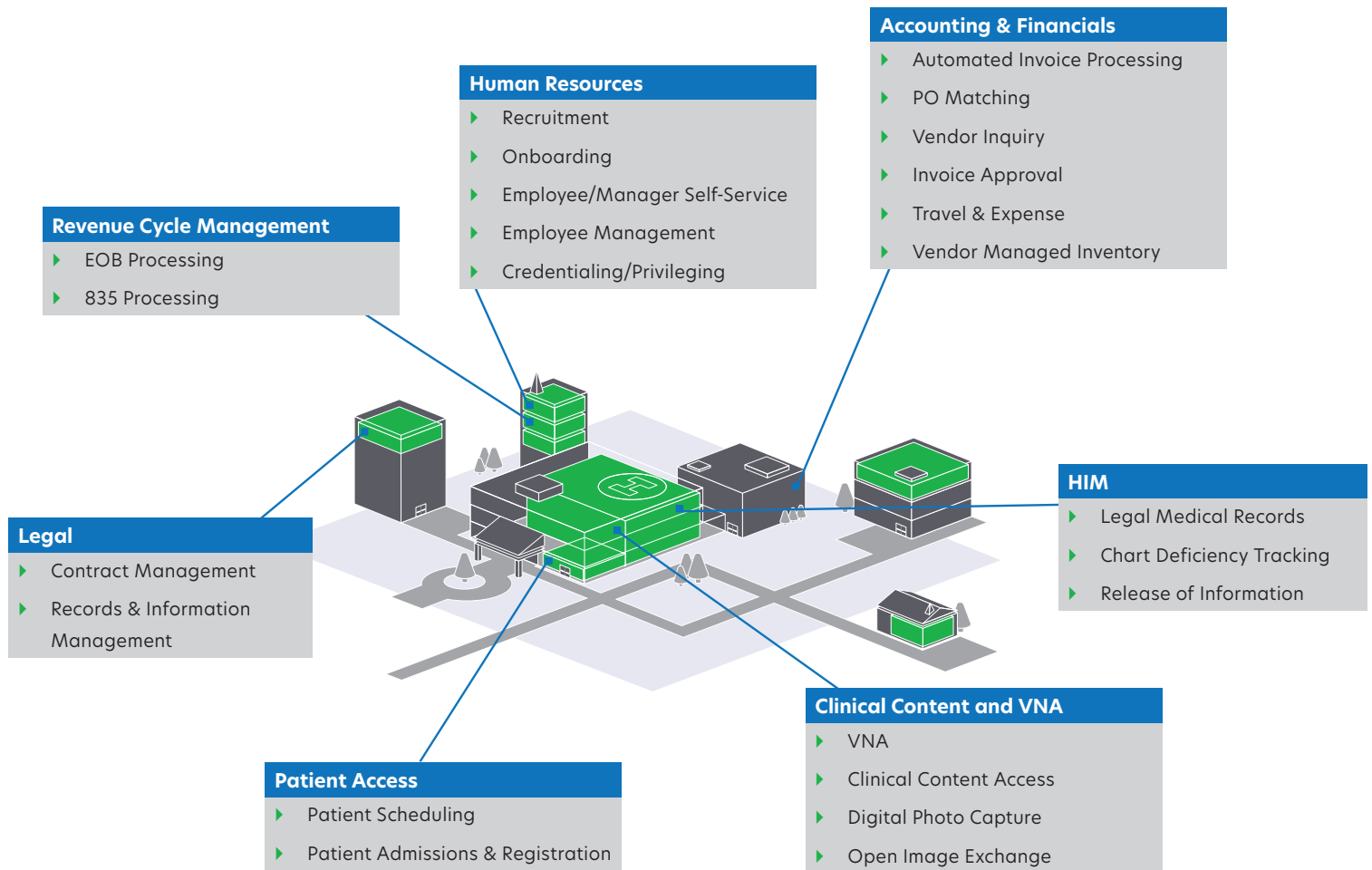
- ▶ **EOB Processing:** Dynamically scan, verify and take action on explanation of benefits (EOB) forms. Tie individual pages to corresponding patient records in the billing system eliminating manual processing.
- ▶ **835 Processing:** Capture and parse multi-patient EDI 835 streams automatically and tie information to patient records.

Back Office

- ▶ **Human Resources:** Simplify recruiting, onboarding, performance management and other HR processes by automating workflow and giving staff instant access to documents.
- ▶ **Accounting and Financials:** Speed up accounting workflow and reduce manual tasks with fast, secure access to invoices and supporting information. Automate processes with intelligent capture.
- ▶ **Contract Management:** Gain complete control over the composition, renewal and signing of contracts for your organization without printing and routing contracts in paper form.
- ▶ **Vendor Managed Inventory:** Capture and track inventory movement records (IMR) used in operating and procedure rooms to better manage inventory use and payments for these special items.



Solutions across the healthcare enterprise



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- ▶ View interactive demos
- ▶ Read customer success stories
- ▶ Learn more about our solutions for specific departments